



## POST API DOCUMENTATION

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RoboTalker's POST(form or query string) API is a way for your application to seamlessly send PRE-RECORDED or TEXT TO SPEECH phone and/or text messages to any phone in the USA and Canada. Developers can create applications that make real-time alerts. Messages are sent out the moment they are received.

### With our POST API you can do the following:

Send messages with text to speech engine in a female voice.

Send messages built from data and text template to insert variables into a standard message format.

Set the priority of the message so that alerts will be sent out before all other messages in the queue.

Send out messages to a specific phone number one at a time.

Send out multiple messages in one POST to a Robotalker predefined contact GROUP by name.

Communicating with the Robotalker API is very simple.

Robotalker API url: <https://RoboTalker.com/api/handler.ashx>

### 1) Form Post to send a call message:

name=<x>key~token~

whattodo~optname~optCallerId~MessageId~MessageText~PhoneNumber~CustomerName~VmMessageId</x>

### 2) Query String post to send a call message:

<https://RoboTalker.com/api/handler.ashx?key=KEYGOESHEREXXXXXXXXXXXXX&token=>

[TOKENGOESHEREX&whattodo=sendmessage&optname=TESTCall&optcallerid=8887771212&messageid=86059&MessageText=&phonenumber=9545018625&customername=Evis%20Presly&messageidvm=26705&ImageUrl=](https://RoboTalker.com/api/handler.ashx?key=KEYGOESHEREXXXXXXXXXXXXX&token=TOKENGOESHEREX&whattodo=sendmessage&optname=TESTCall&optcallerid=8887771212&messageid=86059&MessageText=&phonenumber=9545018625&customername=Evis%20Presly&messageidvm=26705&ImageUrl=)

### 3) JSON Post to send a call message:

You can also post JSON data in the document body by setting the document Content-Length: xxx not being "0" the system will look in the body for the data and us it.

The screenshot shows a REST client interface with the following details:

- Method: POST
- URL: http://localhost:12010/api/handler.ashx
- Params: (empty)
- Body: JSON (application/json)
- Status: 200 OK
- Time: 22 ms

```
1 [{"key": "XXXXXXXXXXXXXXXXXXXX", "token": "XXXXXXXXXXXXXXXXXXXX", "whattodo": "SendSms", "optname": "~AA~B5F21470EED9", "optcallerid": "0", "messageid": "0", "messagetext": "DO NOT REPLY\r\n\r\nAA10161~XXXXXXXXXXXXXXXXXXXX\r\n\r\nThis is a sample text message.\r\n\r\nFor AA10161~Kevin Erskine, Your Invoice #12345, As of 04/03/17, you have $100.50 due. Reason Past Due.\r\n\r\nXXXXXXXXXXXXXXXXXXXX, (555) 444-2222, www.Alarmpayments.com", "phonenumber": [], "customername": "", "extrareportemail": "", "txtreportnumber": "", "phonenumberlistgroupname": "", "contactlistarray": [{"name": "AA10161~Kevin Erskine", "phone": "415-XXXXXXXXXXXX", "var1": "", "var2": "", "var3": "", "var4": ""}], "groupname": "~AA~B5F21470EED9"}]
```

## Job Variables:

**key:** You can find your key in the account details section of the Message Manager

**token:** Located in the account details section of the Message Manager

**whattodo:** [SendMessage](#), [SendTtsMessage](#), [SendSms](#), [MessageAndSms](#), [TtsAndSms](#)

**optname:** your broadcast name "Customer At Web" OR Robotalker "group" name when PhoneNumber=0

**optcallerid:** The phone number you enter here will appear on the Caller ID of your recipients' phones for voice messages but will not for sms. All return text message will forward to this number.

**messageid:** An uploaded mp3/wav file or record your message using phone. You can get the ID from the portal.

**messagetext:** Set messageid to 0 and enter a text for TTS voice message creation or SMS messages.

**phonenumber:** Phones number destination for messages(s)

**customername:** Your Recipients' name this user will be created in your robotalker contacts

**vmmessageid:** Voice mail message ID (optional)

**imageUrl:** Media Url for images that are embedded inside of text messages

**extrareportemail:** Primary email for the report. The account owner's email will also be cc:ed

**transferringnumber:** Transfer number that can be used IN PLACE OF THE CALLER id displayed (DISABLED)

**txtreportnumber:** Text message can be sent to this phone number as a summary of the job.

**phonenumbergroupname:** Name of Group for numbers passed and name of Job.

**contactlistarray:** Include a group of contacts with all fields that MUST be populated or have "" as placeholders. You may now insert dynamic text for TTS and SMS messages using the **#name#**, **#var1#**, **#var2#**, **#var3#**, **#var4#** parameters in your strings that will pull the information from the contactlistarray.

**rundatetime:** Start messages defaults to POST time. (optional) FORMAT IS: **Day/month/year** or **Year/month/date**

**enddate:** Start messages defaults to POST time. (optional) FORMAT IS: **Day/month/year** or **Year/month/date**

**calloptions:** "" = leave live and voicemail messages, "**LiveOnly**" = play message on answer, "**RinglessVm**"=force message to voicemail, **TransOnAnswer** =Transfer call on answer and play live message while transferring. Leave voicemail message if not a live answer.

(All parameters are lowercase)

You can insert the contact's name into a sms or TTS by placing #name# into your message text.

Hello #name#, thanks for contacting us and we wanted to reach out...

### This is the sample data if you use a form post.

```
name=<x> KEYGOESHERXXXXXXXXXXXXX ~TOKENGOESHERXXX~SendMessage~Server Down
Notification~8886660981~0~Hello Thomas, this is an automated system to inform you
that we cannot reach robotalker.com~95450186250~Thomas</x>
```

### This is the sample data if you use a prerecorded message form post.

```
name=<x> KEYGOESHERXXXXXXXXXXXXX ~TOKENGOESHERXXX~SendMessage~Server Down
Notification~8886660981~11246~0 ~9545018625~Thomas</x>
```

### This is an example of sending a SMS.

```
https://RoboTalker.com/api/handler.ashx?key=KEYGOESHERXXXXXXXXXXXXX&token=TOKENGOESHERXXXXXXXXXXXXX&
whattodo=SendSms&optname=TESTSMS&optcallerid=8887771212&messageid=86059&messaget
ext=This%20is%20a%20test%20for%20SMS%20Message&phonenumber=9545018625&customername=EvisPresly&mes
sageidvm=0&imageUrl=
```

### This is an example of sending a Text To Speech voice call.

```
https://RoboTalker.com/api/handler.ashx?key= KEYGOESHERXXXXXXXXXXXXX &token= TOKENGOESHERXXXX
&whattodo=SendTtsMessage&optname=TESTtts&optcallerid=8887771212&messageid=&Messagetext=This%20is%20a
%20test%20for%20TTS%20Message&phonenumber=9545018625&customername=EvisPresly&messageidvm=0&image
Url=
```

### This is an example of sending a Text To Speech voice call and a SMS.

```
https://RoboTalker.com/api/handler.ashx?key= KEYGOESHERXXXXXXXXXXXXX &token= TOKENGOESHERXX
&whattodo=TtsAndSms&optname=TESTSMSandSMS&optcallerid=8887771212&messageid
=&Messagetext=This%20is%20a%20test%20for%20TTS%20Message&phonenumber=9545018625&customername=Evis
-Presly&messageidvm=0&imageUrl=
```

This is an example of sending a Text To Speech voice call and a SMS to a group defined in RoboTalker website.

<https://RoboTalker.com/api/handler.ashx?key= KEYGOESHERXXXXXXXXXXXXX &token= TOKENGOESHERXXXXX &whattodo=TtsAndSms&optname=ServerSupportTeam&optcallerid=8887771212&messageid=&Messagetext=This%20is%20a%20test%20for%20TTS%20Message&phonenummer=0&customername=EvisPresly&messageidvm=0&imageUrl=>

#### Errors returned from a Robotalker post:

- Json string indicated below
- 48 Invalid Request (you have to use POST)
- 43 Invalid Token/Key
- 42 Unable to create/find message
- 41 Not enough balance

#### Get the status of a call campaign:

Post: ether Form or Query string the name of the Campaign **jobStatus**

<http://robotalker.com/api/handler.ashx?jobStatus=membership-20174-0700&userId=938>

This will return the results for the job in Json.

```
[{"TriggerStatus":"Completed","StartTime":"2/13/2017 8:00:00 AM-EST", "TotalContacts":134, "Name":"membership-2017-0700", "Completed":112, "Delivered":42, "VoiceMail":70, "LineBusy":0, "NotAnswered":22, "InvalidNumber":0, "Id":214558}]
```

#### JSON Post Example with details

Sent &optname=AA-CFI-U7EH9SA3X

JSON "jobName": "dp0.AA-CFI-U7EH9SA3X"

<https://RoboTalker.com/api/handler.ashx?key= KEYGOESHERXXXXXXXXXXXXX &token= KEYGOESHER&whattodo=SendSms&optname=AA-CFI-U7EHUSA3X&optcallerid=8223298101&messageid=0&Messagetext=This+is+a+sample+text+message%2E%0D%0A2nd+Line&phonenummer=4078191419&customername=AA10161%2DPam>

```
--POST--/api/handler.ashx?key= KEYGOESHER&token= TOKENGOESHERXXXXXXXXXXXXX &whattodo=SendSms&optname=AA-CFI-U7EH9SA3X&optcallerid=8006298101&messageid=0&Messagetext=This+is+a+sample+text+message%2E%0D%0A2nd+Line&phonenummer=4198191419&customername=AA10161%2DPam HTTP/1.0
```

Accept: image/gif, image/x-xbitmap, image/jpeg, image/pjpeg, \*/\*

Accept-Language: en

Accept-Encoding: gzip

User-Agent: Mozilla/5.0 (Windows; U; Windows NT 6.0; en-US; rv:1.9.2.16) Gecko/20110319 Firefox/3.6.16 ( .NET CLR 3.5.30729; .NET4.0C)

Host: RoboTalker.com

Content-Length: 0 / or **XXXX -OR YOU CAN POST ALL JSON DATA IN THE DOCUMENT BODY**

Connection: Keep-Alive

--PAGE--

HTTP/1.1 **200 OK**

```
[{"id":551539, "jobName": "dp0.AA-CFI-U7EH9SA3X", "ToNumber": "4198191419", "ContactName": "AA10161-Pam", "Jobtime": "2/27/2017 12:31:50 PM-EST", "smsStatus": "0", "JobStatus": "0"}]
```

## Multiple phone numbers example

```
robotalker.com/api/handler?JsonCallPost={"key":"val","token":"val"... "phonenumber": ["num1", "num2", "num3"...], ...}
```

One phone number:

```
"phonenumber": ["number"]
```

Array of phone numbers in JSON post:

```
"contactlistarray"
```

JsonPost format EXAMPLE

```
{
  "key": "",
  "token": "",
  ....., <- All must have values
  ....., <- All must have values

  "ContactlistArray":
  [{
    "name": "",
    "phone": "",
    "var1": "",
    "var2": "",
    "var3": "",
    "var4": "",
    "groupname": ""
  }]
}
```

**JOB DETAILS MAY BE REQUESTED:**

You can get JSON details for each Job accessing: [GetJobDetail.ashx](#)

By **groupName** : <https://robotalker.com/GetJobDetail.ashx?groupName=xxxxxxxx>

By **jobId** and **userId** <https://robotalker.com/GetJobDetail.ashx?jobId=XXXXX&userId=xxxxxx>

You may also get details about any job here:

<https://robotalker.com/GetJobDetail.ashx?jobId=4012&userId=3162>

**Returns:**

```
[ [{"ContactName": "Bob-smith", "DialNumber": "8502845208", "Description": "Completed", "ReturnedMessage": "I will be there!", "SidRecipt": "MMb21e540a693b43b596a6be0e760a0a7f", "DynamicText": "", "JobId": 4012} ]
```

## Parameters

Returned for Calls:

ContactName  
DialNumber  
Description  
CallAttempts  
CallerNumber  
ScheduledTime  
CallDuration  
EndTime  
MessageId  
KeyHitByUser  
StartTime  
CallRingTime  
JobId

Returned for SMS:

ContactName  
DialNumber  
Description  
ReturnedMessage  
SidReceipt  
DynamicText  
JobId

**You may also cancel a job here:**

<https://robotalker.com/GetJobDetail.ashx?cancelJob=4012&userId=3162>

Simple post the job id for the job to cancel and your user id .

Returns "success" or "fail"

**Check inbound calls and SMS history here:**

<https://robotalker.com/GetInboundHist.ashx?userId=XXX&token=XXXXXXX>

**Returns the last 5000 inbound calls and SMS messages in descending ordered**

```
{ "RecordId":18893,"DisplayName":"Thomas","Phone":"9545018625","GroupName":"TESTER","MessageType":"call","WhenArrived":"Tuesday, August 1, 2017","MessageLeft":"" }, { "RecordId":18889,"DisplayName":"Thomas","Phone":"9545018625","GroupName":"TESTER","MessageType":"call","WhenArrived":"Tuesday, August 1, 2017","MessageLeft":"" }, { "RecordId":18888,"DisplayName":"Thomas","Phone":"9545018625","GroupName":"TESTER","MessageType":"call","WhenArrived":"Tuesday, August 1, 2017","MessageLeft":"" }, { "RecordId":18886,"DisplayName":"Thomas","Phone":"9545018625","GroupName":"TESTER","MessageType":"call","WhenArrived":"Tuesday, August 1, 2017","MessageLeft":"" }
```